

Inspiration to Innovation

2010 Quality New Mexico Conference & New Mexico Quality Awards Ceremony

April 21 – 22, 2010 at Embassy Suites Hotel & Spa



Wednesday April 21, 2010

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| 7:00 a.m. | – | 4:30 p.m. | Conference Registration & Information |
| 8:00 a.m. | – | 8:30 a.m. | Conference Preview Session |
| 7:00 a.m. | – | 8:45 a.m. | Coffee / Networking / Exhibits |
| 9:00 a.m. | – | 10:15 a.m. | Opening Session / Keynote Address Sister Mary Jean Ryan, Chair/CEO SSM Health Care 2002 Malcolm Baldrige National Quality Award Recipient |
| 10:15 a.m. | – | 10:45 a.m. | Coffee / Networking / Exhibits |
| 10:45 a.m. | – | 12:00 Noon | Executive Panel – Baldrige Recipients |
| 12:15 p.m. | – | 1:30 p.m. | Networking Lunch in the Atrium |
| 1:30 p.m. | – | 2:45 p.m. | <u>INSPIRATION Concurrent Sessions A-D</u> A: AtlantiCare, 2009 MBNQA Recipient B: Dept of Veterans Affairs CSP Team, 2009 MBNQA Recipient C: Midway USA, 2009 MBNQA Recipient D: Park Hill School District, 2009 Missouri Quality Award Recipient |
| 2:45 p.m. | – | 3:00 p.m. | Transition |
| 3:00 p.m. | – | 4:15 p.m. | <u>INNOVATION BEST PRACTICES Concurrent Sessions F-I</u> F: Baldrige National Quality Program G: Dept of Veterans Affairs CSP Team, 2009 MBNQA Recipient H: Midway USA, 2009 MBNQA Recipient I: Park Hill School District, 2009 Missouri Quality Award Recipient |
| 4:15 p.m. | | | Adjourn Day One |

Thursday April 22, 2010

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| 7:00 a.m. | – | 12:00 p.m. | Conference Registration & Information |
| 8:00 a.m. | – | 9:00 a.m. | Opening Session / Keynote Address Mike Sather, Center Director Dept of Veterans Affairs-Cooperative Studies Program Clinical Research Pharmacy Coordinating Center 2009 Malcolm Baldrige National Quality Award Recipient |
| 9:00 a.m. | – | 9:15 a.m. | Transition |
| 9:15 a.m. | – | 12:00 Noon | <u>INNOVATION BEST PRACTICES Concurrent Sessions K-O</u> K: AtlantiCare, 2009 MBNQA Recipient L: Dept of Veterans Affairs Team, 2009 MBNQA Recipient M: Excellence In Missouri Program N: Goodwill Industries, 2006 Quality Texas Award O: Park Hill School District, 2009 Missouri Quality Award Recipient |
| 12:00 Noon | – | 2:00 p.m. | Awards Luncheon / Door Prizes 16 th Annual New Mexico Quality Awards Ceremony |
| 2:00 p.m. | – | | Adjourn |